

## **PSA Singapore FAQs on Covid-19**

PSA Singapore has been taking stringent precautionary measures since the outbreak of COVID-19 to safeguard the health and well-being of port users, including ship crews and PSA staff, and to ensure the continuity of our business operations. We have sent out advisories to all staff to defer all their overseas travel, to seek proper medical treatment promptly if they are unwell, and to observe strict personal hygiene. As the situation is developing, we have and will continue to take guidance from advisories by the government and related agencies, and review our business continuity processes and measures to ensure that they remain relevant.

### **Frequently Asked Questions:**

#### **1) What are the precautionary measures that PSA Singapore is taking for its staff?**

- Deferring all overseas business travel and large-scale events/meetings
- Staff who have returned to Singapore from overseas are required to serve the 14-day Stay Home Notice (SHN). They will only be allowed back after their SHN without them showing symptoms of COVID-19. This also applies to staff living in the same household as someone who has returned to Singapore from overseas recently.
- Temperature screening/control for all staff.
- Providing job-specific personal protective equipment, hand sanitizers and surgical masks to our staff
- Increased frequency of cleaning of common areas
- Staff meetings, dialogue and training via collaboration and e-learning platforms

#### **2) How is PSA Singapore going to ensure the continuity of its business operations?**

We have a split-team work arrangement for our staff to ensure business continuity while maintaining customer service levels. Staff are separated into different teams by work schedule or at different work sites. Office-based staff also have the flexibility to work from home.

#### **3) What are the precautionary measures that PSA Singapore is taking for its visitors?**

- Temperature screening/control and access log for all visitors entering our premises
- Entry into our premises will be declined if a visitor has been to overseas in the past 14 days or presents symptoms of COVID-19.

**4) What are the precautionary measures that PSA Singapore is taking for seafarers?**

- Seafarers from vessels that have called at any port in mainland China, France, Germany, Iran, Italy, South Korea, and Spain in the last 14 days will not be allowed to disembark.
- Seafarers, onboard all other arriving vessels, with recent travel history to mainland China, France, Germany, Iran, Italy, South Korea, and Spain in the past 14 days will also not be allowed to disembark during the vessels' stay in port.
- Temperature screening for all other inbound seafarers before disembarking. All disembarking seafarers will be served with a 14-day Stay Home Notice (SHN).
- Inbound seafarers exhibiting fever and/or other symptoms of respiratory illness may be required to undergo a COVID-19 swab test before disembarking. They will be issued a 14-day SHN or returned to their point of origin.
- Seafarers who are short-term visitors to Singapore will be denied entry into Singapore if they do not have the necessary approval.